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FEB 14 2008

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P.O. Box 272400
Fort Collins, Colorado 80527-2400

PATENT APPLICATION

ATTORNEY DOCKET NO. 30003033-2Inventor(s): ANSON, Colin et al.

Confirmation No.: 5161

Application No.: 09/881,040

Examiner: MD ELAHEE

Filing Date: June 15, 2001

Group Art Unit: 2845

Title: **SERVICE DELIVERY METHOD AND SYSTEM**

Mail Stop Amendment
Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL LETTER FOR RESPONSE/AMENDMENT

Transmitted herewith is/are the following in the above-identified application:

- ☒ Response/Amendment
☐ New fee as calculated below
☒ No additional fee
☐ Other

- ☐ Petition to extend time to respond
☐ Supplemental Declaration

Fee\$

CLAIMS AS AMENDED BY OTHER THAN A SMALL ENTITY						
(1) FOR	(2) CLAIMS REMAINING AFTER AMENDMENT	(3) NUMBER EXTRA	(4) HIGHEST NUMBER PREVIOUSLY PAID FOR	(5) PRESENT EXTRA	(6) RATE	(7) ADDITIONAL FEES
TOTAL CLAIMS	41	MINUS	43	= 0	X \$50	\$ 0
INDEP. CLAIMS	4	MINUS	4	= 0	X \$210	\$ 0
<input type="checkbox"/> FIRST PRESENTATION OF A MULTIPLE DEPENDENT CLAIM					+ \$370	\$ 0
EXTENSION FEE	<input type="checkbox"/> 1st Month \$120	<input type="checkbox"/> 2nd Month \$480	<input type="checkbox"/> 3rd Month \$1050	<input type="checkbox"/> 4th Month \$1840		\$ 0
OTHER FEES						\$
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT						\$ 0

Charge \$ 0 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees.

☐ A duplicate copy of this transmittal letter is enclosed.

I hereby certify that this paper is being
transmitted to the Patent and Trademark Office
facsimile number (571) 273-8300.
Date of facsimile: February 14, 2008

Typed Name: Christina FryeSignature: Christina Frye

Respectfully submitted,

ANSON, Colin et al.

By Allan M. Lowe

Allan M. Lowe

Attorney/Agent for Applicant(s)

Reg No. : 19,641

Date : February 14, 2008

Telephone : 703-684-1111

Rev 10/07 (TransAmrFax)

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FEB 14 2008

Docket No.: 30003033-2 (1509-188)

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

HANSON, COLIN *et al.*

Confirmation No. 5161

U.S. Patent Application No. 09/881,040

Group Art Unit: 2645

Filed: June 15, 2001

Examiner: MD Elahee

For: SERVICE DELIVERY METHOD AND SYSTEM

AMENDMENT UNDER 37 C.F.R. 1.111

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Office Action of November 14, 2008, please amend the above-identified application as follows:

CERTIFICATION OF FACSIMILE TRANSMISSION
I HEREBY CERTIFY THAT THIS PAPER IS BEING FACSIMI-
LE TRANSMITTED TO THE PATENT AND TRADEMARK OFFICE

ON THE DATE SHOWN BELOW

CHRISTINA FRYE

TYPE OR PRINT NAME OF PERSON SIGNING CERTIFICATION

Christina Frye

SIGNATURE

2/14/08

DATE

571 273 8300

FACSIMILE NUMBER